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## Frequently Asked Questions

### 1. How can I send money to an inmate?

According to Division Operating Procedure 851, monies sent to inmates may be in the form of certified or cashier's checks, government checks, money orders and refund checks from businesses. Cash and personal checks are prohibited. Funds received will be added to the inmate's account, maintained at the institution, and will be dispersed to the inmate in the form of debits from his/her account. Inmates are not allowed to possess monies or other negotiable instruments.

### 2. Can inmates receive phone calls?

No. Division Operating Procedure 855 permits inmates to place only operator-assisted collect telephone calls on the Inmate Telephone System. Further, inmates are only permitted to call persons on their pre-approved call list. This list is limited to fifteen (15) numbers, including attorney numbers. Any telephone number placed on an inmate's call list must be physically located at the subscriber's address as shown on the billing statement. Calls placed by the inmate must be directly to, and terminate at, the number on the call list.

### 3. Can I send personal property items to an inmate?

No. Division Operating Procedure 856-7.7 states: "Inmates may purchase personal items in the commissary or from approved mail order sources... Credit, C.O.D., and third party payments are prohibited. Personal property may not be received by mail or delivery service from any source other than an approved mail order vendor. Property may not be received from visitors or any other source."

### 4. If I visit an inmate will I be searched?

Yes. As regulated by Division Operating Procedure 854, inmates and visitors shall be searched in accordance with security procedures.

### 5. How can I get directions to a correctional facility?

Each institution has a Web page that includes directions to the facility. See the [Facilities](#) section.

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**6. Where can I get specific information regarding an inmate's location, time computation and classification assignment?**

The DOC Inmate Locator is designed to identify the location of currently incarcerated offenders. Additional Inmate record information can be requested via an e-mail inquiry to [Classification and Records](#).

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