

ATTORNEY GENERAL HOME

INDIANA CONSUMER.COM

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INDIANA UNCLAIMED.GOV



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CONSUMER COMPLAINT

Filing a Consumer Complaint

You can file a consumer complaint with the Indiana Attorney General's Office online or by filling out a printable form. You can also request a complaint form by calling 1.800.382.5516 or 317.232.6330.

You can file a Do Not Call/Text Complaint [here](#).

Consumer Complaint Forms:

[Online Consumer Complaint Form](#)

[Fillable Consumer Complaint Form](#) 

[Printable Consumer Complaint Form](#) 

[QUEJA DEL CONSUMIDOR](#) 

Helpful tips for filing a consumer complaint:

- A consumer transaction (such as a purchase) must have occurred before our office can investigate a complaint.
- If you have documents to support your claim, it is important that you send copies of them to us. **Please do not send original documents.**
- Our office will contact you by mail as your complaint progresses through the process. Please allow adequate time for our office to notify you.
- You may be referred to another agency. Often another local, state, or federal agency will have the legal authority or more expertise than our office to handle a particular consumer problem.
- The Attorney General cannot act as your private attorney.** It is the responsibility of the Attorney General to protect public interests. In doing so, the Attorney General's Office may file lawsuits on behalf of the state against companies that violate laws protecting consumers. The Attorney General's Office cannot represent individual consumers when filing lawsuits nor can the office file a lawsuit whose only purpose is to recover money or property for an individual. In these instances, the consumer should seek legal advice from a private attorney, legal aid society or other organization. The following link provides information on free legal services for low-income and elderly Indiana residents: www.indianajustice.org/Home/PublicWeb.

Online Services

- ID Theft Prevention Toolkit
- Find Unclaimed Money
- Sign up for Fraud Alerts
- Register for Do Not Call
- Place a Credit Freeze
- Request a Speaker
- Rules.IN.gov

[MORE ONLINE SERVICES »](#)

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Top FAQs I Want To...

- Need Help? Have problems? Who do I call? What Agency?
- How do I file a consumer complaint?
- When should I file a consumer complaint?
- What does the Attorney General's Office do?
- How long does the consumer complaint process take?
- How do I search for consumer lawsuits?

[More FAQs >](#)

- QUICK LINKS**
- Text Reader [\(What's this?\)](#)
 - Text
 - Mobile
 - Find a Person
 - Find an Agency
 - IN.gov User Survey

- STATE INFO**
- Help
 - Newsroom
 - Transparency
 - Policies
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 - Web Awards

