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### Contact Us

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**EN/SVR: 1-866-949-3687**

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## The Ticket Program

*Click a link in the box on the right to view the answer to that question.*

### What is the Ticket Program?

The Ticket to Work and Self-Sufficiency Program is an

employment program for people with disabilities who are interested in going to work. The Ticket Program is part of the Ticket to Work and Work Incentives Improvement Act of 1999 – legislation designed to remove many of the barriers that previously influenced people’s decisions about going to work because of the concerns over losing health care coverage. The goal of the Ticket Program is to increase opportunities and choices for Social Security disability beneficiaries to obtain employment, vocational rehabilitation (VR), and other support services from public and private providers, employers, and other organizations.

Under the Ticket Program, the Social Security Administration (also referred to as the Agency) provides disability beneficiaries with a Ticket ([\[Click here\]](#) to see an image of a Ticket) they may use to obtain the services and jobs they need from a new universe of organizations called Employment Networks (ENs).

MAXIMUS, a private company, has been contracted by the Social Security Administration to function as the Operations Support Manager (OSM) and the Ticket Program Data Operations Center Manager (TPDOCM). It is MAXIMUS responsibility to administer oversight and process support necessary to sustain ongoing Ticket Program Operations.

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