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Meet Our New Acting Commissioner

Posted on **February 9, 2017** by **Nancy Berryhill, Acting Commissioner for Social Security**

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On January 23, I became the acting commissioner of Social Security. That makes me responsible for overseeing one of the nation's largest and most important social insurance programs, providing retirement, survivors, and disability protection to almost all Americans. With a \$12 billion budget and almost 64,000 employees serving in more than 1,500 offices across the country and around the world, plus 16,000 state employees making disability determinations, we issue more than \$960 billion in payments to nearly 66 million people each year. I am humbled to

lead an agency with a legacy and continuing mission that helps so many people.

I'm no newcomer to Social Security. I've been with Social Security for forty years, beginning my career as a student employee. My previous position, as the deputy commissioner for Operations, our organization's largest component, provided me with tremendous insight on the enormous scale of not only what we do, but why we do it. Before I served in executive leadership positions at Social Security, I was on the frontlines providing the critical assistance the public needs. My experience as a claims clerk, service representative, claims representative, operations supervisor, district manager, and area director helped define who I am and affirmed my

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commitment to serving you. All of the amazing teams I've worked with over the years have helped me implement several expanded-service delivery options for the public and develop innovative initiatives that wouldn't have been possible otherwise. The dedication of the workers in Social Security's "family" are unwavering and unmatched.

I'm looking forward to using our history of professional excellence to remain mission-focused and mission-driven. Social Security is with you through life's journey, helping you secure today and tomorrow, and I'm proud to honor that promise.

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joshua jackson on [February 9, 2017 at 1:38 pm](#)

said:

I would like to see the Social Security Administration be a place where no one experiences any kind of hostility, no matter of age or ethnicity.

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les on [February 9, 2017 at 2:21 pm](#)
said:

agreed!

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