Office of the Indiana Attorney General

Consumer Complaint

Filing a Consumer Complaint

You can file a consumer complaint with the Indiana Attorney General's Office online or by filling out a printable form. You can also request a complaint form by calling 1.800.382.5516 or 317.232.6330.

You can file a Do Not Call/Text Complaint here.

Consumer Complaint Forms:

Online Consumer Complaint Form

Fillable Consumer Complaint Form

Printable Consumer Complaint Form

QUEJA DEL CONSUMIDOR

Helpful tips for filing a consumer complaint:

- A consumer transaction (such as a purchase) must have occurred before our office can investigate a complaint.
- If you have documents to support your claim, it is important that you send copies of them to us. ***Please do not send original documents.***
- Our office will contact you by mail as your complaint progresses through the process. Please allow adequate time for our office to notify you.
- You may be referred to another agency**.** Often another local, state, or federal agency will have the legal authority or more expertise than our office to handle a particular consumer problem.
- ***The Attorney General cannot act as your private attorney.*** It is the responsibility of the Attorney General to protect public interests. In doing so, the Attorney General's Office may file lawsuits on behalf of the state against companies that violate laws protecting consumers. The Attorney General's Office cannot represent individual consumers when filing lawsuits nor can the office file a lawsuit whose only purpose is to recover money or property for an individual. In these instances, the consumer should seek legal advice from a private attorney, legal aid society or other organization. The following link provides information on free legal services for low-income and elderly Indiana residents: www.indianajustice.org/Home/PublicWeb.