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## Peoples Prosperity Bank, a division of Town and Country Bank

Dear Friends,

We are driven to create the kind of bank you and your family deserve. A bank that understands that it is much more about meeting your needs and helping you create a better financial reality than it is about simply selling our products and services. We want people to feel less anxious about their financial situation and to feel more empowered.

That is what makes Town and Country Bank and Peoples Prosperity Bank unique.

We are excited to open our new location in Quincy, Illinois under the trade name Peoples Prosperity Bank, a division of Town and Country Bank. Despite the different names, we are one bank sharing the same services and product offerings including comprehensive lines of retail, commercial, agricultural and mortgage banking as well as trust and investment services to families, businesses and organizations.

We look forward to serving you at all of our locations in Springfield, Decatur, Mt. Zion, Forsyth and now Quincy. We hope to see you soon!

Sincerely,

Micah Bartlett  
President & CEO  
Town and Country Bank & Peoples Prosperity Bank

### Frequently Asked Questions

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What is the cut off time for Bill Pay transactions to occur on the same business day?

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Is my loan account number changing?

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Can I access my account through my smart device?

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Will you automatically convert my Bill Pay vendors?

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Will I get a new Debit or ATM card?

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Will all my bill payments carry over?

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Will the free ATM locations have any lettering on the machines identifying Peoples Prosperity Bank?

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Will my direct deposit get changed and will I have my money?

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I get my business checks from Sam's. How are you going to replace them?

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Will Peoples Prosperity Bank offer coverage to protect my loans in the future, like Associated had on my loan? What about my complimentary \$1,000 insurance coverage attached to my checking account?

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I have a stamp for my checks for "Deposit Only". Can I still use it?

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If I get my account free now, am I going to pay a fee with Peoples Prosperity Bank?

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Is my Home Equity Loan (HELOC) going to be transferred to Peoples Prosperity Bank?

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Can I get a debit card on my savings account through Peoples Prosperity Bank?

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Will my statements still come at the same time?

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Does Peoples Prosperity Bank have a credit card with cash back?

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Will you open another bank location in Quincy?

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How can I activate my new Debit or ATM card?

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What is my daily limit for cash withdrawals or purchases when I choose a Debit/ATM card PIN transaction?

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I currently authorize my [i.e utility company; health club] to charge my checking account each month. And, my paycheck [or social security] is directly deposited to my account. Will these events carry over to Peoples Prosperity Bank?

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When can I access my Peoples Prosperity Bank account online?

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Is my deposit (savings, checking, CD, money market) account number changing?

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Will I have access to online history after the Quincy branch of Associated Bank becomes Peoples Prosperity Bank?

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I am an online and mobile banking customer now. How I can access my accounts after May 18?

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Can I make my Associated Bank credit card payment at the branch?

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I am concerned about losing my online banking history. What if I don't print it?

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I do not have a minimum balance on my savings now since I have a checking account. With Peoples Prosperity Bank, now I have to have \$100?

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I have authorized Associated (my bank) to withdraw funds from an account at another financial institution to make my loan payment at Associated (my current financial institution). Will this carry over to Peoples Prosperity Bank?

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Can I use my same checks?

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Where are Peoples Prosperity Bank ATM machines located?

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Town and Country Bank is regulated by the [Federal Reserve Bank of Chicago](#). For accolades or complaints, please contact the Federal Reserve Bank directly.

Please note that Investments are not a deposit, not FDIC Insured, not insured by any federal government agency, not guaranteed by the bank and may go down in value.

