

State Operations Manual

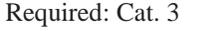
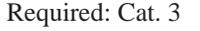
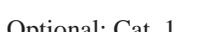
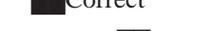
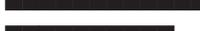
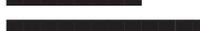
Chapter 7 - Survey and Enforcement Process for Skilled Nursing Facilities and Nursing Facilities

(Rev. 97, 12-13-13)
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**ASSESSMENT FACTORS USED TO DETERMINE
THE SERIOUSNESS OF DEFICIENCIES MATRIX**

Immediate jeopardy to resident health or safety	J  PoC  Required: Cat. 3 Optional: Cat. 1 Optional: Cat. 2 	K  PoC  Required: Cat. 3 Optional: Cat. 1 Optional: Cat. 2 	L  PoC  Required: Cat. 3 Optional: Cat. 2 Optional: Cat. 1 
Actual harm that is not immediate	G PoC Required* Cat. 2 Optional: Cat. 1	H PoC Required* Cat. 2 Optional: Cat. 1 	I  PoC  Required* Cat. 2 Optional: Cat. 1 Optional: Temporary Mgmt.
No actual harm with potential for more than minimal harm that is not immediate jeopardy	D PoC Required* Cat. 1 Optional: Cat. 2	E PoC Required* Cat. 1 Optional: Cat. 2	F  PoC  Required* Cat. 2 Optional: Cat. 1 
No actual harm with potential for minimal harm	A  No PoC  No remedies   Commitment to  Correct  Not on CMS-2567	B  PoC     	C   PoC    
	Isolated	Pattern	Widespread

 Substandard quality of care is any deficiency in 42 CFR 483.13, Resident Behavior and Facility Practices, 42 CFR 483.15 Quality of Life, or 42 CFR 483.25, Quality of Care, that constitutes immediate jeopardy to resident health or safety; or a pattern of or widespread actual harm that is not immediate jeopardy; or a widespread potential for more than minimal harm that is not immediate jeopardy, with no actual harm.

 Substantial compliance