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Frequently Asked Questions

PACER	CM/ECF
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General PACER	Case Related	Access Related	PACER Case Locator	Technical	Privacy
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What is PACER and who operates it?
 How do I register?
 Can I receive my transaction details in a spread sheet format?
 How often am I billed? How can I pay?
 What am I supposed to put in the client code field?
 Can I use one account but track charges separately for different clients/users?
 What is the PACER Service Center's tax identification number?
 How do I contact the PACER Service Center?
 How much does PACER cost?
 What are some examples of per page charges?
 Can PACER perform the search for me as a service?
 What is the justification for user fees for PACER?
 How do you determine what a "page" is for billing purposes?
 Why are there user fees for PACER?
 Are all government agencies exempt from charges?
 How do I request credit to my PACER account?
 How do I get a refund for an over payment?
 How do I sort my statement by client code?
 Can I download a list of the court addresses and phone numbers?
 I was granted 'In Forma Pauperis' status in my case. Will I receive free PACER access?
 Can the user fees be waived?
 How do I access the website to receive the details of my statement?
 How do I register to have quarterly statements emailed to me?
 What are the acceptable uses of the data obtained from the PACER system?
 Can I receive case information via the telephone?
 Can PACER users download the PACER statement in an electronic format?
 What are the PACER policies and procedures?
 Are there any limits to PACER usage?
 Do I have to be an attorney to use PACER?

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This site is maintained by the Administrative Office of the U.S. Courts, PACER Service Center.
The purpose of this site is to provide information about locating and filing cases in U.S. federal courts.