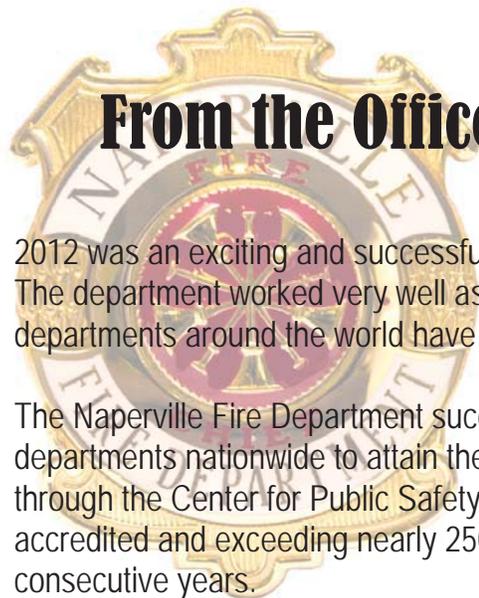


**“Proudly Serving the  
Community”**



## From the Office of the Fire Chief

2012 was an exciting and successful year for the Naperville Fire Department. The department worked very well as a team to accomplish what very few departments around the world have even tried to achieve.

The Naperville Fire Department succeeded in becoming one of only three departments nationwide to attain the title of "Legacy Accredited Agency" through the Center for Public Safety Excellence for being internationally accredited and exceeding nearly 250 performance measures for over 15 consecutive years.



The fire department responded to 11,258 emergency calls for service of which 58 percent related to emergency medical services. We are proud to serve the community as a full service department capable of responding to not just calls for fire and medical needs but also ready and capable of responding to incidents related to hazardous materials, water rescue, confined space, vertical rescue, trench rescue and structural collapse.

In addition to responding to emergency calls for service, the Naperville Fire Department personnel train on a daily basis and logged over 4000 hours of training in the year 2012. Along with training, department personnel conduct fire and safety inspections for many types of occupancies. 5056 inspections were conducted in 2012. Public education is a service provided that aids the department in communicating the many safety programs to people of all ages within the community. In 2012 there were over 70,000 citizens that participated in fire safety and educational presentations by department members.

From a fiscal perspective, the department has continued to strive to reduce costs in as many areas as possible. The department reduced its overtime costs by over 18 percent and is very active in its application for grant funding as well as partnering with neighboring communities, sharing services and using competitive bidding in all purchases.

Our mission is to safeguard the lives and property of the citizens of Naperville by providing professional, high quality fire prevention and public education programs as well as effective and efficient fire suppression, emergency medical and rescue services.

In 2012 the department witnessed the benefits of prevention and public education as our building fire incidents decreased by over 30 percent. We hope to one day bring the total fire incident number down to zero. In trying to achieve this goal, we will continue to strive for excellence whenever called upon. Knowing that we may be the last lifeline for our citizens, we take great pride in being prepared for the unexpected and continuing to exceed the emergency service expectations of all the citizens of Naperville.

A handwritten signature in black ink, which appears to be "Mark Puknaitis".

## Mission Statement

*The mission of the Naperville Fire Department is to safeguard the lives and property of the citizens of Naperville. This is accomplished by providing professional, quality fire prevention and public education programs, as well as effective and efficient fire suppression, emergency medical, rescue and other emergency services.*

## Vision Statement

*Striving to serve as an organization made up of innovative, compassionate, respectful individuals who are diverse yet unified.  
Together we will work in a safe and supportive manner, to develop and utilize the talents of each person and provide exemplary public service to the community.*

## Organizational Values

*Courtesy, Respect and Personal Touch  
Open Communications  
Trust and Forgiveness  
Focus on Community Needs  
Family and Work Balance  
Rational Decision Making  
Continuous Learning  
High Quality of Work  
Teamwork/Inclusion  
Share Rewards and Recognition*



The City of Naperville is proud to announce that the Naperville Fire Department was unanimously accredited for a fourth time by the Commission on Fire Accreditation International and the Center for Public Safety Excellence. In addition, the Board of Directors from the Center for Public Safety Excellence designated the department as a "Legacy Agency" for being one of only three fire departments in the world to be accredited for 15 consecutive years.

The Naperville Fire Department has been internationally accredited through the Commission on Fire Accreditation International and the Center for Public Safety Excellence since 1997. Prior to that time, the department volunteered to be a beta test site to aid the commission in developing and building internationally accepted benchmarks and performance indicators for fire and emergency service delivery. Since then, the Naperville Fire Department, through the support of the Naperville City Council, has strived to maintain international accreditation and was among the first five departments of the nearly 30,000 municipal fire departments in the U.S. to undergo and achieve this status.

Greensboro, North Carolina and Tempe, Arizona are the two other departments besides Naperville to be recommended for accreditation four consecutive times. Once received, the accreditation status is valid for a five year period and includes submittal of annual compliance measures and updates to current acceptable benchmarks.

Fire accreditation is much more than a plaque received or a few nice words stated at a formal event. It is the means by which our department operates. Through accreditation, we create the plans and processes that meet the service expectations established and expected by our City Council, our residents and our businesses. More than ever, our department is committed to maintaining what it has worked so hard to achieve for the past 15 years and continues to look at ways to provide the highest quality of service in the most efficient matter to our community.

The Commission on Fire Accreditation International is a joint commission made up of members from various associations representing both public and private industry, including the International City/County Management Association (ICMA), International Association of Fire Chiefs (IAFC) and the International Association of Fire Fighters (IAFF).

Photo Caption: Chief Neil Rosenberger of the Red, White and Blue Fire Department of Breckenridge, Colo., Naperville Fire Department Bureau Chief Bob Bush, Naperville Fire Department Chief Mark Puknaitis, Naperville Fire Department Lieutenant Amy Scheller and Center for Public Safety Excellence Chairman of the Commission Fire Chief Allan Cain of Cary, N.C., pose for a photo after Naperville receives its Legacy Agency designation.

## A.F.F.I. Honor Guard

The Honor Guard responds for funerals of paid-on-call, retired, or active members of the department and assures the fallen are given proper final honors. In addition to funeral duties, the team is responsible for presenting and maintaining the colors of the fire department for parades, celebrations, and memorials. The Honor Guard annually participates in the St. Baldrick's event, helps organize, and marches in the Memorial Day Parade, has significant involvement in the 9/11 Memorial, & the Annual Department Awards Ceremony. In addition to routine events, the Honor Guard held five department training sessions, presented the colors for swearing-in and promotional ceremonies, and attended the Line of Duty Death funeral for the Deputy Chief of the Bloomingdale Fire Protection District. Members attended funeral services for other fallen firefighters from outside departments as representatives of the Naperville Fire Department, A.F.F.I. District 6, and A.F.F.I. District 8 Pipes & Drums. The team participated in a total of fifteen events throughout the year with a total of 186 members present at all events producing an average of 12 members per event.

In February, one new member was inducted into the A.F.F.I. Honor Guard during the annual convention that was held in Collinsville, Illinois. Sixteen of the team's twenty-six members were in attendance for the three day training event. During the annual meeting held in February, Naperville was selected as the site for the 2014 A.F.F.I. Honor Guard Convention which will host more than 400 Honor Guard members, as well as their families, from throughout the state. Additionally, the team's first female member retired after 26 years of service. She will continue serving on the Honor Guard in her retirement.

The unit also hosted drills that members from surrounding departments attended and earned credit towards training requirements for the statewide Honor Guard. The team was founded more than thirty years ago, with a group of five others and now has 26 active members led by Honor Guard Commander Andy Winckler.



visited on 5/21/2015

## Naperville Fire Stations

### Fire Administration Building

1380 Aurora Avenue

Naperville, IL 60540

630.420.6142

Hours: Monday - Friday 7:00 a.m. - 5:00 p.m.

### Emergency Management Agency

1380 Aurora Avenue

Naperville, IL 60540

### Station No.1

964 East Chicago Avenue

### Station No. 2

601 East Bailey Road

### Station No. 3

1803 North Washington Street

### Station No. 4

1971 Brookdale Road

### Station No. 5

2191 Plainfield-Naperville Road

### Station No. 6

2808 103rd Street

### Station No.7

1380 Aurora Avenue

### Station No. 8

1320 Modaff Road

### Station No. 9

1144 W. Ogden Avenue

### Station No. 10

3201 95th Street

# Administrative Staff



# *Fire Department by the numbers*



## Sworn Personnel

Fire Chief	1
Deputy Fire Chief	1
Division Chief	1
Bureau Chiefs	3
Battalion Chiefs	1
Captains	10
Lieutenants	24
Firefighters	152

## Civilian Employees

Emergency Management Coordinator	1
Fire Marshal	1
Fire Inspectors	3
Customer Service Assistants	2
Fire Alarm Program Coordinator	1
Public Education Specialist	1

*Total Fire Department Personnel* **202**

# DEPARTMENT STATISTICS

## 2012 Activity Breakdown

Total Emergency Responses	11,258
Total Fire Responses	4,479
Total EMS Responses	6,784
Total EMS Transports	7,842

## Responses by Station

Station #	Total Responses
1	1,406
2	1,371
3	1,151
4	1,479
5	539
6	633
7	1,759
8	751
9	1,329
10	840
<b>Total</b>	<b>11,258</b>

**Safety**

**ACTION PLAN**

The action plan for the fire department is to reinforce the safety message for administration and all three shifts by station and individual crew member. The listed safety goals for 2013 will be monitored throughout the year by time frames of completion and will be updated every quarter. The Fire Department’s Safety Officer (Division Chief) is responsible for the achievement of the outlined goals.

**2013 SAFETY GOALS**

- Reduce the number of injuries and collisions that occurred in 2012.
- Develop a department policy specifically related to safety practices and initiatives.
- Compile national close call information and incidents to be submitted for the Quarterly Safety meeting.
- Continue and expand the existing “Lessons Learned” policy.
- Compile, analyze and share safety data with comparable fire departments.
- Continue to provide monetary incentives through the bonus pool for stations and crews that represent an excellent safety record.
- Review monthly the causes of injuries and deaths to firefighters nationally. Provide the data to the department to develop increased situational awareness.
- Schedule ride-along for the City’s Claim Adjustor with the Shift Commanders to survey the equipment and techniques used on medical and fire related incidents.

Fire Department	2012 Total	2012 Goal	2012 Stretch
Total Injuries	24	18	14
Lost Time Days	249	250	230
Costs Paid—Injuries	\$60,169		
Preventable Collisions	4	3	2
Costs Paid—Collisions	\$5,503		

**Technical Services**

The Naperville and Aurora Fire Departments were awarded a grant for a combined Video Conferencing System. This system became operational December 14, 2012. The department now has the ability to hold numerous simultaneous conference calls with our fire stations and Aurora’s. The capabilities and uses of this system are numerous. Our training team will develop plans for our departments to use this system in the future.

The department is close to having the Edward Hospital Harris Radio cell site converted to a full radio site. This will increase coverage areas but it will also allow the city to use the cell site at another location to help with coverage. After Edward Hospital becomes a full site, we will begin testing for the cell site placement.

## Operations

The City of Naperville, as well as some unincorporated areas of DuPage and Will Counties, is protected by ten fire stations strategically located throughout the community. Each station is staffed on a 24/7 basis by 185 sworn, full-time, professional firefighters. The Naperville Fire Department deploys six engine companies, one squad company, three truck companies and eight medic companies.

The department responded to over 11,000 emergency calls in 2012. In addition to responding to fire-related calls, all of our suppression companies, which are staffed with an officer and two firefighter/paramedics, also respond to emergency medical incidents. Each of these apparatus carries a full complement of advanced life support (ALS) medical equipment. This enables the firefighter/paramedics, firefighters and officers assigned to the apparatus to treat any medical emergency, even before a medic company arrives. The medic companies, which are staffed with two firefighter/paramedics, carry all the necessary ALS medical equipment to provide the proper care and treatment to each and every patient. These companies also respond to fire-related incidents.

We also respond to special rescue calls related to hazardous materials, water rescues, confined space, vertical rescue, trench rescue and structural collapse. In 2012 we hired seven new firefighter/paramedics and saw two veteran firefighters retire. We also promoted one firefighter/paramedic to Lieutenant and one Lieutenant to Captain.

The department continues to strive for perfection through hiring qualified individuals, ongoing fire and EMS training, experience, leadership and teamwork.



## Emergency Medical Services

The community has been a big part of EMS this year. We have had many instances where citizens have stepped in to help and in several cases have literally saved a life. The increased availability of Automated External Defibrillators is paying dividends as coworkers trained how to act have stepped in and revived their fellow employees before paramedics arrive on the scene. On three occasions, patients who without the use of the AED would in all likelihood have passed away, were talking to us when we arrived on the scene. That is one of the reasons that over the next two years you will be hearing a lot more about Public Access to Defibrillators, a community wide effort to get as many of our citizens as possible within reach of these life saving devices.

With some new growth in Naperville's economy we have begun the process of replacing our older ambulances, which we delayed during the recent financial crisis, with a long range goal of replacing one ambulance each year. This replacement plan gives us the lowest annualized cost as we factor in repair costs and lost time. With the changing emissions and safety standards, along with improvements in vehicle technology and fuel economy, keeping an up to date fleet has become an important part of adding value to what we do.

And finally, if you are one of the nearly 8,000 residents that need our services each year expect to hear from us after the fact. We want to understand what we do from your perspective, so we will be sending out surveys, and giving you other ways of letting us know if we met your needs. Our goal really is "Great Service all the Time", so that means we are always ready to listen to your suggestions on ways to improve our service.



## Training Bureau

Members of the Naperville Fire Department (NFD) must meet minimum training requirements specified by the Office of the State Fire Marshall, the Illinois Department of Public Health, the National Fire Protection Association (NFPA), OSHA, FEMA and other entities. Training is geared from everything from basic firefighting to officer development, including water rescue, technical rescue and hazardous materials. The NFD's Training Division coordinates the training for its members. Knowledge and skills based training is completed daily by department members to satisfy these requirements. In addition, members attend training in a variety of subjects at outside locations. These training events included local firefighting seminars and courses and training at the Illinois Fire Service Institute at the University of Illinois in Champaign.

Highlights of 2012 training activities include swift water rescue training on the Nanatahala River in North Carolina by some members of the department's water rescue team and chemical, biological, radiological and nuclear (CBRN) training at FEMA's Office of Domestic Preparedness facility in Anniston, Alabama by some members of the hazardous materials team. Other highlights include the hosting of the Haz-Mat IQ course, sponsored by Naperville's Foreign Fire Insurance Board (FFIB) and the Courage to Be Safe program at NiCor. Extensive hands-on engine, truck and squad training was performed at the Jericho Apartment Complex in Aurora. (Note: the Jericho complex was a 29-unit multistory apartment complex in Aurora that was slated for demolition. This training was a cooperative activity with the Aurora Fire Department.) Rapid Intervention/firefighter survival training was also completed at the Jericho complex. The department and the FFIB co-sponsored the National Fire Academy's Command and Control course for its command officers and conducted its annual live fire training with participation from surrounding fire departments.



## Water Rescue Team

The Naperville Water Rescue Team consists of 27 members of the fire department. Shift #1 has a full complement of ten divers. Shift #2 is short three personnel but has two individuals working on becoming certified divers, and Shift #3 is short just one person and there is an individual planning on being certified in the spring of 2013. The team continues to complete monthly training on each shift.

MABAS #16 continues to consist of Naperville, Bolingbrook, Downers Grove, and Lisle Fire Departments with Naperville and Lisle having dive members. Downers Grove is jumping on board with divers and will soon have members trained. MABAS #16 Dive Team trained three times this year. Our members got together in February 2012 to ice dive at Centennial Beach. We also trained at a pond at the College of DuPage property and at Whalon Lake in Bolingbrook this past year. Our team performs annual swift water training in the downtown area on the (Riverwalk) when the river is at flood water stage. This usually occurs in March or April.

The dive team had a total of two water incidents in 2012. In May six members went to Bolingbrook for a MABAS 16 dive incident. Team members arrived at the scene and quickly assessed and deployed divers to locate the victim within three minutes of being in the water. There was also a potential person in the pond across from Neuqua High School but it was unfounded once the dive team completed searching the pond.

Finally, there were four additional dive members who traveled to North Carolina in March 2012 to become Swift Water Technicians. Other members have officially become Swift Water instructors for our dive team by participating in September's swift water drills in North Carolina.



## Technical Rescue Team

2012 began with changes to the Naperville Technical Rescue Team (TRT). Captain Kevin Lyne, who served as team coordinator for many years, was promoted to Bureau Chief of Training and Lieutenant Jeff Byerhof was named as coordinator. Along with the change in coordinators came a change in location for the TRT vehicle. The vehicle was moved to Fire Station #1 on Chicago Avenue in order to be more centrally located to service the fire departments that comprise MABAS Division 16.

In the months that followed the move, team members located at Fire Station #1 worked diligently rearranging, updating compartment configurations, and updating inventories to make the vehicle as efficient and user friendly as possible.

On the morning of February 6th, the team was put to the test by the report of a victim trapped and partially buried in a concrete sand mixture at a precast concrete plant located at 1807 High Grove. Team members arrived to find a conscious and alert victim trapped inside of a 30-foot silo. On-duty TRT personnel immediately went to work mitigating the incident that would eventually see the response of additional MABAS 16 assets and nearly 100 personnel from neighboring MABAS divisions representing 22 different agencies. Highly trained personnel and excellent inter-agency cooperation led to a successful outcome to the incident. The patient was successfully removed and transported to the hospital leading to a full recovery.

The past year also saw upgrades in our equipment cache with the donation of a complete Rescue-Vac system. Dukane Precast, Inc. generously made this donation in appreciation for the Technical Rescue Team response to their worker trapped in sand. This tool along with an Air-Knife purchased shortly after, provides the team with state of the art equipment for trench rescues and other engulfment type rescue scenarios.

At present, the team is comprised of 37 members including seven members that are also affiliated with Illinois Task Force – 1.



## Hazardous Materials Team

The Naperville Hazardous Materials Team responds to mitigate incidents involving chemical transportation accidents and chemical spills in homes, business and manufacturing facilities. The team also supports each fire company which are the first responders to every hazardous materials incident. Off-duty Hazardous Material Team members also staff the Household Hazardous Waste program located on the fire station / training campus located on Brookdale Road.

The Naperville Hazardous Materials Team is a member of MABAS Division 16 which includes Downers Grove, Lisle and Bolingbrook Fire Departments. While ongoing training continues with our MABAS partners, the team has committed to monthly in-house training for on-duty members. Additional training in 2012 included IFSI Operational Readiness one day exercises involving patient decontamination, advanced monitoring techniques and HazMat practical rodeo. Several members attended grant funded advanced radiation emergency training out of state. The department's officer core along with nearly every team member successfully completed a Foreign Fire Insurance Board sponsored "HazMat IQ" 8- hour program on assessing the risks and properly sizing up chemical emergencies before making command decisions.

The HazMat Team provides staff and technical expertise to the Household Hazardous Waste Facility. In October 2012 the program marked 20 years of service operating as a permanent drop off facility. Team members often encounter materials at the drop off one day and respond to emergencies involving the same materials the next. Proper management and handling in hazardous waste better prepares every team member for our primary responsibility of mitigation. This past year the program serviced 15,889 vehicles and packed 1,830 drums.



## Office of the Fire Marshal

The Office of the Naperville Fire Marshal provides professional personnel and programs for the citizens of Naperville and is committed to protecting life and property from fire through life safety inspections, code enforcement, and education, investigation and statistical fire reports. The Office of the Naperville Fire Marshal oversees many areas including the Fire Prevention Bureau, the Fire Investigation Team, the Juvenile Firesetters Intervention Team, and Public Education.

### Fire Prevention Bureau

The Fire Prevention Bureau administers and conducts fire life safety inspections utilizing five Fire Prevention Inspectors and all in-service fire companies. We inspect all commercial and multi-family occupancies at least once annually. Staff from the Bureau also conducts site plan reviews of new developments, plan reviews of fire alarms and suppression systems, acceptance tests and inspections of these systems, and follows up on non-compliant inspections and public complaints. This year the Bureau went thru the bidding process and renewed a 5-year contract for our fire alarm monitoring program enabling us to keep our rates to monitor commercial fire alarms at the same rate we had since the program began in 2002. We also worked with the City's Transportation, Engineering, and Development Team to review our Building and Fire Prevention Codes and with City Council approval adopted the 2012 version of the International Building and Fire Code with amendments as of January 1, 2013. Due to a heightened awareness of the increased activity in some of the City's restaurants and liquor establishments, the Fire Prevention Bureau has partnered with the Police Department and increased the number of random occupant load checks throughout the year. We are happy to report that other than some minor violations that were corrected immediately, these establishments were compliant and we did not have an overcrowding issue. We have provided on-site training with our FIREWATCH program and the businesses have been utilizing this training as an aid to provide a safe environment for their patrons.

### Total Fire Prevention Activity

Total Plan Reviews	1,061
Total Fire Alarm and Suppression Inspections	711
Total Life Safety Inspections	5,056
Number of Violations	1,574
Public Assembly PM Inspections	583
Target Hazard Inspections	55

### Fire Alarm Monitoring

In 2012 the City of Naperville's Fire Alarm Monitoring Program completed ten successful years of service to our 1,450 subscribers. The program offers an active network radio system and AES wireless radios that transmit signals directly to the Naperville 9-1-1 Dispatch Center. The Naperville 9-1-1 Center's equipment is UL-listed and the Center meets all guidelines of the National Fire Protection Association. Fire alarm monitoring is a vital component of public safety; the City's program provides a perfect opportunity to partner with our customers and deliver reliable, cost effective service.

## Fire Investigation Team

Under the Supervision of the Office of the Naperville Fire Marshal, the Naperville Fire Investigation Team is responsible for determining the cause and origin of any fire within Naperville's jurisdiction. The Team is comprised of twelve State of Illinois Certified Investigators. The team investigated 18 incidents, resulting in:

- 10 Accidental fires
- 6 Undetermined fires
- 2 Incendiary fires

- 9 Fires involved single family homes
- 7 Fires involved multiple family occupancies
- 1 Fire involved commercial property
- 1 Outside fire

Team Members completed 192 hours of continuing education training.

## Juvenile Firesetter Intervention Program - Y-FIRE

The Juvenile FireSetter Intervention Program has seen an increase in numbers through the 2012 year. A total number of 15 youths attended a session this past year with excellent results; so far the team has had no reports of recidivism. There were ten evaluations completed in 2011. The team has identified two crisis youths in the past five years and has worked closely with several curiosity firesetters to encourage a change in behavior. A primary objective of the team is to strengthen the coalition between law enforcement and mental health specialists moving into 2013. The team has identified several excellent candidates to serve as a liaison between the mental health/ behavioral field and the department when crisis firesetters have been identified. Several members will be attending a re-certification class being offered in January of 2013 that is sponsored by the Illinois Safety Alliance. A brief power point presentation will be created with the intent of educating members of the law enforcement community on the benefits of incorporating the Y-FIRE program into specific cases of fire play activity.

It is vital that an evaluation be completed by a certified Juvenile FireSetter Intervention Specialist as soon as possible after an incident. These evaluations will help identify any potential crisis firesetter situations and reinforce the learning environment of curiosity firesetters. The program is confidential and builds a strong relationship between the parents/ caregivers and the Naperville Fire Department. Information about the department's program is located on the City of Naperville website under Y-FIRE. Questions about the program can be directed to any team member.



## Public Education

Fire and life safety education is an essential component in the Naperville Fire Department's mission to safeguard the lives and property of the citizens of Naperville, by providing professional, quality public education programs. Our strategy to reduce fire deaths and injuries is to focus on prevention by identifying and changing the unsafe behaviors. The Naperville Fire Department recognizes the most important defense against fire is awareness through education.

The Naperville Fire Department is continually involved in comprehensive, innovative and outstanding prevention programming. Our Public Education Specialist and the Public Education Team work cooperatively with co-workers, schools, community groups, businesses, volunteer organizations and individual citizens to provide effective fire prevention programs and promote excellent community relations throughout the city.

The Naperville Fire Department Public Education program had a very busy 2012. The Public Education Team is 35 members strong and spends countless hours educating the citizens of Naperville. This year, our Public Education Specialist, with the help of the team and on-duty crews reached over 70,000 educational contacts.



## Office of Emergency Management



Several large projects were initiated during 2012 including multiple tabletop and functional exercises of the Emergency Operations Plan and Emergency Operations Center. Advanced planning for large community events including Ribfest and Last Fling proved very fruitful with the early closing of Ribfest prior to damaging storms arriving. The event was safely evacuated with great cooperation and coordination of Naperville Police, Fire, Park District Police and the Exchange Club. The City of Naperville was also reaccredited by Illinois Emergency Management Agency in 2012.

Naperville Emergency Management Agency (NEMA) is comprised of six volunteer units. 2012 saw a net addition of two members bring our total membership up to 69. Those volunteers donated 5,811 hours of service to the community.

### The Field Unit:

Responded to twelve incidents and provided support at multiple fire and police exercises  
Assisted with three parades, Ribfest, Last Fling, Fire Department Open House, Citizen Fire Academy, and seven other community displays

### The Search and Rescue Unit:

Passed validation by the Illinois Search and Rescue Council. NEMA SAR is now the seventh validated search and rescue team in the state.

Responded to 10 active search requests

Went on standby for 5 search requests

Co-hosted the 2012 Illinois Search and Rescue Council (ISARC) Conference in Joliet

2 Naperville SAR Team members attended the USAF Inland Search class

1 Naperville SAR Team member attended the Train the Trainer for Lost Person Behavior in St. George, VA.

9 Naperville SAR Team members received SAR Technician Certification

### The Communications Unit:

Relocated communications equipment in the EOC

Participated in NOAA Skywarn Appreciation Day

Assembled and held training on hardware and software for digital mode operation

## Office of Emergency Management

### Mobile Operations Center (MOC1):

Training developed and initial presentations for Fire and Police users

Incident responses:

2 – Police Search

1 – Police Special Response Team

1 – Technical Rescue

Special Events included Ribfest, Last Fling, NFA N831 CCIO Class, SRT exercise and 4 open houses

### Citizen Emergency Response Team

Conducted 2 CERT basic classes

Hosted annual meeting

Assisted Edward Hospital with an evacuation drill

Conducted monthly emergency preparedness talks

Participated in National Night Out, Fire Department Open House and multiple community events to promote individual and family preparedness

### Weather Unit:

Special event severe weather protocol employed at Ribfest to evacuate event

Responded to 5 severe weather incidents

Presented a 3 class series on Severe Weather Anticipation

Provided support at 2 large scale special events and 3 smaller scale events

Relocated EOC Weather Operation



NEMA Field Unit



CERT Prairie State Challenge

## Citizens Appreciate Public Safety C.A.P.S.

Citizens Appreciate Public Safety (CAPS) is a community group whose purpose is to recognize individuals in the Naperville Police and Fire Departments for their contributions to our community. Since 1994 the organization has recognized police personnel and in 2002 the fire department was included into the program. Each year Naperville residents are asked to nominate police and fire department employees who have displayed an interest in the citizens of Naperville in a manner which was above and beyond the call of duty, and exhibited a genuine concern for the welfare and well being of all Naperville residents.

CAPS is a 501 (c)3 organization whose efforts are wholeheartedly endorsed by the Naperville Police and Fire Departments.

C.A.P.S. Board Members: Michael Bratsos, Joseph Cassidy, Lou Cammisso, Ron Davidson, Ken Gettemy, John Gustin, Paul Hinterlong, Terry Klein, Veronica Kloff, John Knobloch, Bonnie Marshall, Robert Marshall, Pat Mason, John Norman, Mark Puknaitis, Steve Schindlbeck, Dan Smith, Ruthi Sommers, David Wentz



## Citizen Fire Academy

The mission of the Citizen Fire Academy is to create a well-informed cross section of the citizens from our community by describing the functions of the Naperville Fire Department. It will acquaint the public through a series of classroom and hands-on courses utilizing the resources and manpower of the Naperville Fire Department. It will expose the very nature of firefighting along with the danger and benefits it holds.

Topics covered include: Fire Department Orientation, Apparatus Orientation, Fire Behavior, Fire Extinguisher Use, Hose and Ladders, Air Pack Training, Arson Investigation, Public Education and Fire Prevention Bureau, Auto Extrication and much more!

The Citizen Fire Academy is a program designed to give participants a working knowledge of the Naperville Fire Department. The program consists of brief classroom discussions, with a primary focus on hands-on exercises. Classes are held once a week, on Monday nights from 6:00 p.m. until 9:00 p.m. The academy is conducted over a nine week period. There is one academy a year and each one is limited to 20 students. There is no fee for anyone who enrolls.

Through the implementation of the Citizen Fire Academy, the department offers its citizens insight into how firefighter/paramedics perform their duties, as well as how the department serves the community. Individuals who would like to participate in the Academy must be at least 18 years of age.



## Community CPR/AED

The City of Naperville recognizes the importance of Cardiopulmonary Resuscitation (CPR), First Aid and Automated External Defibrillators (AED). The instruction of non-fire department personnel increases both awareness and readiness within the community. This readiness plays a vital role in the chain of survival for heart attack victims.



The purpose of the City of Naperville CPR/AED certification program is to facilitate the education of the general public in the delivery of effective CPR and AED use, in accordance with current American Heart Association guidelines.

The Naperville Fire Department offers certification and recertification classes to laypersons and healthcare providers. The four-hour classes are \$45 per person for residents and Naperville businesses and \$55 for non-residents. Upon completion of the course, participants receive a certification card valid for two years.

All courses are taught by Naperville firefighters certified by the American Heart Association. Classes are held at:

Naperville Electric Service Center  
Naperville Training Center  
1392 Aurora Avenue, Suite 200, 2nd Floor  
Naperville, IL 60540

In 2012, there were 370 individuals trained in CPR.

## Technology Center of DuPage

Technology Center of DuPage is a career and technical education campus for high school juniors and seniors. TCD's main campus is in Addison and serves approximately 21 DuPage County area high schools. Students receive elective high school credit and many are eligible for college credit from College of DuPage. The Fire Science program follows the standards of training outlined in NFPA 1001. The EMT-B Program follows the National Curriculum.



Students from Naperville School Districts 203 and 204 have the opportunity to attend the Fire Science class at Naperville Fire Station 4, located at 1971 Brookdale Road. The Fire Science class is taught by Naperville Fire Lieutenants Andy Hilk and Tom Moran. Students attend class Monday thru Friday from 7:45 AM until 11:00 AM. The current school year runs from mid August until approximately the beginning of June.

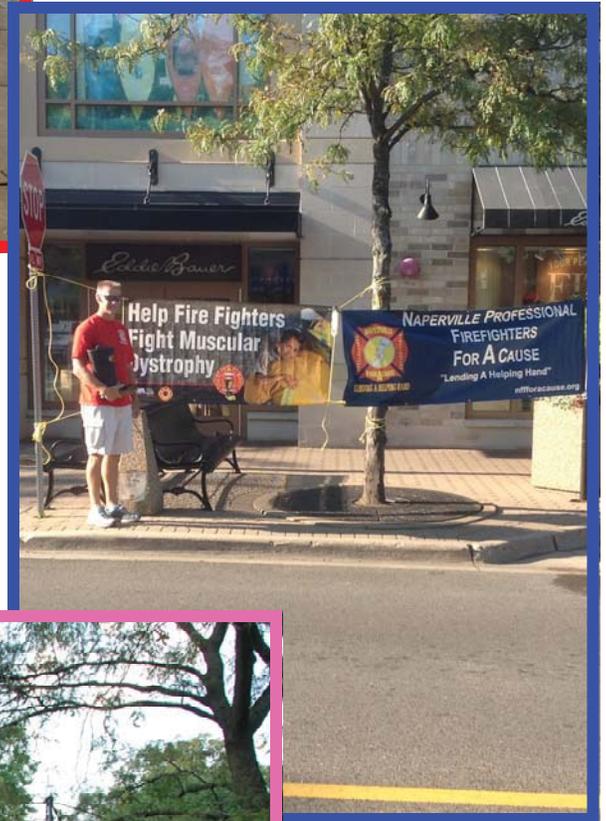
When students complete the Fire Science curriculum, they are on the road to future Firefighter II certifications. As seniors attending the EMT – B program, they will have the opportunity to be trained in the emergency medical field. Students receive training in CPR, First Responder, Haz Mat, and auto extrication. After completing the Fire Science Program at TCD students have the opportunity to receive up to 21 hours of college credit through the College of DuPage and can be nationally certified as an EMT-B. They also have the experience, training, and confidence to transition from the classroom to beginning their careers in the fire service. Many students go on to attend college, a fire academy or paramedic school. In 2012, there were fourteen students enrolled in the program.



Charitable Events



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