Welcome

Welcome to Mayo Clinic's website and online services ("Mayo Clinic Site" or the "Site"), an online information and communications service provided by Mayo Clinic in Minnesota, Mayo Clinic in Florida, Mayo Clinic in Arizona and Mayo Clinic Health System ("Mayo Clinic" or "We" or "Us"). This policy is intended to cover the uses for all of the Site, although additional conditions, restrictions and privacy policies may apply.

Health care disclaimer

The content, products and services offered herein are here to educate consumers on health care and medical issues that may affect their daily lives. Nothing in the content, products or services should be considered, or used as a substitute for, medical advice, diagnosis or treatment. This site and its services do not constitute the practice of any medical, nursing or other professional health care advice, diagnosis or treatment. You should always talk to your health care provider for diagnosis and treatment, including your specific medical needs. None of the products or services offered through this website represents or warrants that any particular service or product is safe, appropriate or effective for you. We advise users to always seek the advice of a physician or other qualified health care provider with any questions regarding personal health or medical conditions. If you have or suspect that you have a medical problem or condition, please contact a qualified health care professional immediately. If you are in the United States and are experiencing a medical emergency, please call 911 or call for emergency medical help on the nearest telephone.

Terms of use

Use of the Site is subject to the following terms of use. Mayo Clinic may modify these terms and conditions at any time, and such modifications shall be effective immediately upon posting the modified terms and conditions on Mayo Clinic Site. You agree to review the agreement periodically to be aware of such modifications, and your accessing or using the service constitutes your acceptance of the agreement as it appears at the time of your access or use. From time to time, Mayo Clinic may offer website visitors the opportunity to participate in additional features.
or services through Mayo Clinic Site. You may be required to enter into additional agreements or authorizations before you can access such features or services.

Intended for users 18 and older

The Site is intended for use by individuals 18 years of age or older. This website is not directed for use by children under the age of 18. Users under the age of 18 should get the assistance of a parent or guardian to use this site.

You agree that you will not:

• Upload or transmit any communications or content of any type that may infringe or violate any rights of any party
• Use this website for any purpose in violation of local, state, national or international laws
• Use this site as a means to distribute advertising or other unsolicited material to any third party
• Use this website to post or transmit material that is unlawful, obscene, defamatory, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity
• Attempt to disable, "hack" or otherwise interfere with the proper functioning of this website

If you use any part of the Site requiring secure access, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password.

Order limitations

We reserve the right to reject any order you place with us, or to limit quantities on any order, without giving any reason. If we reject your order, we will generally attempt to notify you using the email address you gave us when you placed the order.

Termination of use

Mayo Clinic may, in its sole discretion, terminate your account or your use of the Site at any time. You are personally liable for any orders that you place or charges that you incur prior to termination.

Mayo Clinic reserves the right to change, suspend or discontinue all or any aspects of the Site at any time without prior notice.

Blogs and interactive media

If you use blogging features or otherwise post information to a Site, you give Mayo Clinic the irrevocable right to reproduce, distribute, publish, display, edit, modify, create derivative works from and otherwise use your submission for any purpose, in any form, and on any media.

If you use blogging features or otherwise post information to the Site, you agree you will not:

• Post material that infringes on the rights of any third party, including intellectual property, privacy or publicity rights
• Post material that is unlawful, obscene, defamatory, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity as determined by Mayo Clinic in its sole discretion
• Post advertisements of solicitations for business
• Post chain letters or pyramid schemes
• Impersonate another person including but not limited to a spouse, child or sibling
• Allow another person to use your credentials for posting or viewing comments
• Post the same note more than once or "spam"

Mayo Clinic reserves the right (but is not obligated) to do any or all of the following:

• Remove communications that fail to conform with these terms of use
• Terminate a user's access to the entire Site or specific features such as the blog
• Edit or delete any communications posted on the blog features, regardless of whether such communications violate these standards.

**eCommerce**

**One-time charges.** A valid credit card number, expiration date and card security code is required for all purchases. If we are unable to charge the full cost of your purchase to the credit card you provide, we may cancel your order or request an alternate form of payment. Mayo Clinic's designated credit card processor will collect your credit card information and related personal information for its use in processing your payment for the products or services ordered by you. Any complaints or grievances regarding the processing of your payment should be addressed to Mayo Clinic at the contact information given below. You understand that the prices for products and services may be changed from time to time, but that the website will reflect current prices.

**Responsibility for charges and fees.** You are solely responsible for all charges and applicable fees (including delivery charges, taxes and any fees assessed by your bank) associated with your order.

**Indemnification**

You agree that you will indemnify Mayo Clinic against any damages, losses, liabilities, judgments, costs or expenses (including reasonable attorneys' fees and costs) arising out of a claim by a third party relating to materials you have posted or other actions taken by you on the Site.

**Intellectual property**

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or an affiliated Mayo entity. You understand and agree that title to these materials shall not pass to you or any other user.

Disclaimers

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Errors on Mayo Clinic Site

Content, prices, and availability of products and services are subject to change without notice. Errors will be corrected where discovered, and Mayo Clinic reserves the right to revoke any stated offer and to correct any errors, inaccuracies or omissions including after an order has been submitted and whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, Mayo Clinic will issue a credit to your credit card account in the amount of the charge. Individual bank policies will dictate when this amount is credited to your account. If you are not fully satisfied with your purchase, you may return it in accordance with the Site's return policy.

Limitations of liability

THE USE OF THE SITE IS ENTIRELY AT YOUR OWN RISK, AND IN NO EVENT SHALL MAYO CLINIC BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, PUNITIVE, OR ANY OTHER MONETARY OR OTHER DAMAGES, FEES, FINES, PENALTIES, OR LIABILITIES ARISING OUT OF OR RELATING IN ANY WAY TO THIS SERVICE, OR SITES ACCESSED THROUGH THIS SERVICE, AND/OR CONTENT OR INFORMATION PROVIDED HEREIN. YOUR SOLE AND EXCLUSIVE REMEDY FOR DISSATISFACTION WITH THE SERVICE IS TO STOP USING THE SERVICE. USER HEREBY ACKNOWLEDGES THAT THIS PARAGRAPH SHALL APPLY TO ALL CONTENT, MERCHANDISE AND SERVICES AVAILABLE THROUGH THE SITE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Links to third party websites

http://www.mayoclinic.org/about-this-site/terms-conditions-use-policy
The Site contains links to other sites operated by third parties, including but not limited to third party sites that may display the Mayo Clinic trademarks ("Third Party Site," "Third Party Sites"). These links are available for your convenience and are intended only to enable access to these Third Party Sites and for no other purpose.

Mayo Clinic does not warrant or make any representation about the substance, quality, functionality, accuracy, fitness for a particular purpose, merchantability or any other representation about any Third Party Site or its content. A link to a Third Party Site on the Mayo Clinic Site does not constitute sponsorship, endorsement, approval or responsibility for any Third Party Site. Mayo Clinic makes no representation or warranty as to any products or services offered on any Third Party Site. The conditions of use and privacy policy of any Third Party Site may differ substantially from the conditions of use and legal notices that apply to your use of the Site. Please review the conditions of use for all Third Party Sites for more information about the terms and conditions that apply to your use of Third Party Sites.

Jurisdiction

You agree that any dispute or claim (including personal injury claims) related to your use of the Mayo Clinic Site is subject to the exclusive jurisdiction of the appropriate court in the state in which your care was originally given on-site by Mayo, or at which care was requested, and will be adjudicated pursuant to the laws of that state. This agreement also applies to anyone claiming on your behalf.

Contact information

If you have any questions about the Service, please contact us at mayoinfo@mayoclinic.org.

Privacy policy

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Other Topics in Patient Care & Health Info

- Healthy Lifestyle
- Symptoms A-Z
- Diseases and Conditions A-Z
- Tests and Procedures A-Z
- Drugs and Supplements A-Z
- Appointments
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