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## Customer Service

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# WARRANTY

Please register your Danze products with the link below:

[Register here](#)

## DANZE LIMITED LIFETIME WARRANTY

All non-electronic parts of the Danze faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship, for as long as the consumer purchaser owns it.

All electronic parts of the Danze faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for a period of five (5) years. Batteries are not included.

Danze will replace, free of charge, during the warranty period, any part that proves defective in material and/or workmanship under normal residential application. If replacement of the original part is not practical, Danze may elect to replace with an equivalent part or refund the purchase price in exchange for the return of the product. **These are your exclusive remedies.** Avoid abrasive cleaners, steel wool and harsh chemicals. These will dull the finish and void your warranty.

THIS WARRANTY IS LIMITED TO REPLACEMENT PARTS ONLY AND DOES NOT COVER OR INCLUDE LABOR CHARGES OR DAMAGE INCURRED IN INSTALLATION, REPAIR OR REPLACEMENT OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS. IN NO EVENT SHALL LIABILITY EXCEED THE PURCHASE PRICE OF THE FAUCET. WARRANTY PARTS ORDERS MAY BE SUBJECT TO SHIPPING & HANDLING CHARGES.

This warranty excludes all industrial, commercial, and business usage, whose purchasers are hereby extended a five (5) year limited warranty for non-electronic parts and one (1) year limited warranty for electronic parts from the date of purchase, with all other terms of this warranty applying except the duration of the warranty. This warranty also excludes installation outside of the United States of America, Canada or Mexico (North America), whose purchasers are hereby extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of the warranty.

Any damage to this faucet as a result of improper installation, misuse, accident, neglect or any use that violates the instructions furnished by us, WILL VOID WARRANTY IMMEDIATELY. This warranty is only valid to the original consumer purchaser and excludes industrial, commercial or business use of the product. **Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state to state, province to province.**

Call Danze Technical Support Line for assistance regarding your DANZE faucet or warranty inquiries.

*Please note: Any returns for warranty consideration must include the part(s) in question and the original proof of purchase.*

1-888-328-2383 6 DAYS A WEEK MON-FRI: 8:00AM-8:00PM EST

SAT: 9:00AM-6:00PM EST

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