

## Nancy A. Berryhill

Acting Commissioner



On January 23, 2017, Nancy A. Berryhill became the Acting Commissioner of Social Security, with responsibility for overseeing one of the nation's largest and most important domestic programs. With a \$12 billion budget and almost 64,000 employees serving in more than 1,500 offices across the country and around the world, plus 16,000 State employees making disability determinations, the Social Security Administration issues more than \$960 billion in payments to nearly 66 million people each year.

Previously, Ms. Berryhill served as the Deputy Commissioner for Operations, Social Security's largest component, where she successfully implemented many expanded service delivery options for the public. Prior to that position, Ms. Berryhill served two years as the agency's Regional Commissioner for the Chicago Region and five years as Regional Commissioner for the Denver Region. In Denver, she developed numerous innovative, mission-focused initiatives such as video service delivery, use of webinar technology, and the creation of the first American Indian outreach guide.

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Ms. Berryhill began her Social Security career as a GS-2 student employee. In her 40 years at the agency, she has held many frontline positions, including Claims Clerk, Service Representative, Claims Representative, Operations Supervisor, District Manager, and Area Director for the State of Illinois.

Ms. Berryhill has received numerous agency awards, including the Commissioner's Citation, the agency's highest recognition. In 2010, she received the Presidential Rank Award of Meritorious Executive, and in 2015, she received the Presidential Rank Award of Distinguished Executive, the highest honor awarded career executives in the Federal Government. Her work and achievements consistently demonstrate professional excellence, exceptional leadership, integrity, and commitment to public service.

A native of Chicago, Illinois, Ms. Berryhill obtained her degree in Computer Science at the Control Data Institute in Chicago. She is a graduate of the Kennedy School of Government at Harvard University.