



Contact Us

Do you have questions or need information? As your business partner, we're here to help you. Please feel free to contact us by mail or phone.

Blue Cross and Blue Shield of Illinois
300 East Randolph Street
Chicago, Illinois 60601-5099

- ▶ Groups with 2 - 99 members, please call 800-203-0585
- ▶ Groups with 100 or more members, please call 800-203-0585
- ▶ For technical issues please call our help desk at 888-706-0583

If you are an employer group looking for coverage, please contact your producer for information on our group or individual products. Members can refer to the back of their membership card for their customer service telephone number or [see all of our contact numbers](#).



Blue Access for Employers Hours of Operation:

Monday – Friday 5:30 a.m. – Midnight (CT)

Saturday 5:30 a.m. – 6:00 p.m. (CT)

Sunday 5:30 a.m. – Midnight. (CT)

Blue Access for Employers is available 24x7 for majority of functions. Employee Enrollment and Maintenance transactions are not available Midnight to 5:30am (CST)

Blue Access Internet Help Desk

1 (888) 706-0583

Help Desk Hours of Operation:

Monday - Friday 7:00 a.m. - 10:00 p.m. (CT)

Saturday 7:00 a.m. - 3:30 p.m. (CT)

E-mail

Have a comment about Blue Access for Employers? Send us an [e-mail](#).

