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BAT WARRANTY

Louisville Slugger is proud to continue offering an industry-best one year limited bat warranty (may vary outside the U.S.) from the original purchaser's receipt date. To avoid fraudulent claims, consumers must save original proof of purchase.

NOTE: The Louisville Slugger one year limited bat warranty does not include wood bats with the exception of MLB Hybrid (wood composite), which has a 120 day warranty. To complete your bat warranty claim, please complete the request form below.

After submitting a bat warranty, please return your bat to the Louisville Slugger Bat Care Center at the address below and be sure to reference your warranty claim number.

Louisville Slugger Bat Care Center

Case Number:

6435 NW Croeni Rd.

Hillsboro, OR 97124

Submit Request

Please note: this form is intended for warranty claims on bats. If you'd like to submit a warranty claim for a product other than bats, please do so using the [Non-Bat Warranty Form](#).



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NON-WOOD BAT LIMITED WARRANTY

BY USING YOUR LOUISVILLE SLUGGER NON-WOOD BAT YOU AGREE TO BE BOUND BY ALL THE TERMS USING YOUR BAT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT AGREE TO THE TERMS (USE YOUR BAT. RETURN YOUR BAT TO THE DEALER OF PURCHASE. SEE THE DEALER'S RETURN POLIC ADDITIONAL RETURN REQUIREMENTS.

This warranty contains a binding arbitration agreement and a class action waiver for United States residents. I the binding arbitration agreement and class action waiver affect your rights under this warranty. Please read th “Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)” carefully.

1 YEAR LIMITED WARRANTY

Under this limited warranty, Louisville Slugger will provide a one-time repair or replacement of your non-wood of purchase (“Warranty Period”) for the following 3 conditions resulting from normal field use -- (1) severe de (3) broken end caps or knobs. To qualify for warranty service, you must be the original purchaser of the bat ar from an authorized Louisville Slugger dealer.

WARRANTY DOES NOT COVER

1. Bats subjected to misuse, abuse, or failure to observe care instructions (including, use in commercial batti
2. Damage other than the 3 conditions listed above (i.e., normal wear and tear / cosmetic damage);
3. Bats subjected to unauthorized modification or alteration, including rolling, shaving or other means of “do
4. Bats purchased from unauthorized dealers (**including, bats purchased through (i) auction sites such as eBay dealers selling via third party marketplaces such as Amazon Marketplace, or (iii) dealers selling altered or c**
5. Bats with removed or defaced holograms or date codes.

THIRD PARTY CERTIFICATIONS

Any mark, graphic or sticker applied to a Louisville Slugger bat indicating that the bat is certified or complian

particular third party governing body (i.e., BBCOR, USA Baseball, or USSSA) shall only represent that the bat is certified for use in its manufacture and not at any later time. Should a bat that was so certified or approved at the time of manufacture

receive certification or approval, then Louisville Slugger may or may not, at its sole option, develop a program for retrofitting the bat and/or providing a voucher to be used toward the purchase of other Louisville Slugger products on www.louisville Slugger.com or www.wilson.com. In such cases, to the greatest extent permitted under applicable law, the remedies provided herein shall be the sole and exclusive remedies available to affected bat owners.

MAKING A WARRANTY CLAIM

DO NOT RETURN YOUR BAT TO YOUR SPORTING GOODS DEALER. Visit www.slugger.com and fill out the claim form to receive a warranty claim number and return address or call the Louisville Slugger Bat Care Center at 800-800-9932. For Louisville Slugger Bat Care Center at 800-800-9932 for warranty claims on custom models.

To complete your warranty claim you must send your bat to the Louisville Slugger Bat Care Center along with proof of purchase. If Louisville Slugger determines that your bat is covered by the warranty, then Louisville Slugger will at its sole option: (1) repair your bat, or (2) replace your bat with the same model bat, or (3) replace your bat with a comparable bat, or (4) provide you with a voucher to be used toward the purchase of other Louisville Slugger products on www.slugger.com or www.wilson.com. If Louisville Slugger determines that your bat is not covered by this warranty, you must return your bat to you. Note - A replacement bat does not start a new one-year Warranty Period.

Note - Louisville Slugger reserves the right to refuse warranty service to any person who, in Louisville Slugger's opinion, is not a legitimate owner of a Louisville Slugger product or who is not a resident of the United States.

NON-WOOD BAT CARE INSTRUCTIONS

This bat requires special care, as it is engineered with thin walls designed to enhance performance. Be aware of potential damage in cold weather (under 60°F), which significantly increases ball hardness. High compression balls may damage the bat, as well as team usage situations. Do not hit the bat against metal cleats, rocks or anything other than regular baseballs. Do not use harsh chemicals or solvents to clean the bat, as this may damage the bat and void your warranty. Use only mild dish soap and water for cleaning. DO NOT use solvent-based products.

What to Do If You Are Not Satisfied With Service

If you feel Louisville Slugger has not met its obligations under this warranty, you may attempt to resolve the issue with Louisville Slugger. If you are unable to resolve the issue informally and wish to file a formal claim against Louisville Slugger, you must submit your claim to binding arbitration according to the procedures described below. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard individually or as a part of a class of consumers. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM TO A SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING TO THE PURCHASE OF A LOUISVILLE SLUGGER BAT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE BREACH OF THIS WARRANTY, OR THE LOUISVILLE SLUGGER BAT'S SALE, CONDITION OR PERFORMANCE, SHALL BE SUBJECT TO BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED

APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL /

SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the Arbitration and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns international commerce, the Federal Arbitration Act will apply.

To the greatest extent permitted by applicable law, the filing fees to begin and carry out arbitration will be shared by Louisville Slugger, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association. Louisville Slugger will cover all additional administrative fees and expenses. Louisville Slugger waives its right to recover costs with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase. The place of arbitration will be Cook County, Illinois, or your county of residence (if in the United States). The arbitrator will not award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by law. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will not include an injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor Louisville Slugger nor an arbitrator may disclose the results of any arbitration under this warranty without the prior written consent of you and Louisville Slugger.

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, ANY DISPUTE, WHETHER IN ARBITRATION OR COURT, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. LOUISVILLE SLUGGER AND YOU AGREE THAT NEITHER PARTY HAS THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY. NO SUCH PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Exceptions to Binding Arbitration Agreement and Class Action Waiver

IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, you must (1) notify Louisville Slugger in writing within sixty (60) days of the date that you purchased the bat; (2) your written notice must be sent to Louisville Slugger at 8750 W. Bryn Mawr Ave., Chicago, IL 60631, Attn: Legal Department; and (3) your written notice must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the arbitration agreement and class action waiver. In addition, you may pursue an individual claim in small claims court in your state of residence (if in the United States) or in Cook County, Illinois. In such case the provisions of the section titled "Class Action Waiver (U.S. Residents)" will not apply, but the rules and limitations of the small claims court still apply.

Exclusions and Limitations

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OR CONDITIONS DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES (INCLUDING NEW JERSEY) AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS.

LIMITATION MAY NOT APPLY TO YOU.

LOUISVILLE SLUGGER WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. LOUISVILLE SLUGGER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS FOR ANY PURPOSE. SOME STATES (INCLUDING NEW JERSEY) AND PROVINCES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE (INCLUDING LOUISVILLE SLUGGER'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER HOW SUCH DEFECTS ARE DISCOVERABLE OR LATENT), LOUISVILLE SLUGGER MAY, AT ITS SOLE OPTION AND IN ITS SOLE DISCRETION, REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES (INCLUDING, BUT NOT LIMITED TO, NEW JERSEY) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty applies to the greatest extent permitted by applicable law.

General

No employee or agent of Louisville Slugger may modify this warranty. If any term of this warranty, other than this disclaimer, is held to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If this disclaimer is held to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Version)" will be severed from this warranty. This warranty applies to the maximum extent not prohibited by law. This warranty was written in English (US). If the English version of this warranty conflicts with the English version, then the English version shall control.

NON-WOOD BAT LIMITED WARRANTY FORM

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